

Quick Reference Guide – Business Digital Banking Members

Revised 3.11.25

On March 19, 2025, Hawaii State FCU will be upgrading its Business Digital Banking and Mobile App platform. All BUSINESS Members currently enrolled in Digital Banking will be required to re-enroll in order to access new and existing Digital Banking and Mobile App services.

This Digital Banking upgrade impacts BUSINESS Members only; Personal Digital Banking accounts and services will not be interrupted.

Some recurring and/or scheduled business transactions, such as Bill Pay and transfers, will need to be re-established after re-enrollment. To prepare for the upgrade, we recommend that Business Digital Banking users review the following beforehand for a smoother transition:

- All Bill Pay-payees, payee information and recurring payments
- All scheduled, recurring Internal Transfers
- Member-to-Member (M2M) Transfer set-ups
- Sub User roles/permissions, and existing Sub Users

BUSINESS MEMBERS: HOW TO RE-ENROLL IN DIGITAL BANKING

Online at www.HawaiiStateFCU.com:

- 1) Click on **Account Login**.
- 2) Select **Enroll in Digital Banking**.
- 3) Read the disclosure and click on **Accept**.
- 4) Select on **Register as a Business**.

Via the Hawaii State FCU Mobile App:

- 1) Select **Register with Online Banking** (under the username and password)
- 2) Select **Register as a Business**.

Follow the instructions to enroll. You will need to enter the following information:

- Business's Employer Identification Number (EIN)
- Account Owner's Social Security Number (SSN)
- Account Number

For a step-by-step guide, [Click Here](#).

Members will have until **April 2, 2025** to re-enroll on the new Business Digital Banking platform, re-establish transfers, Member-To-Member (M2M) codes, sub users and Bill Pay (payees/payments). After April 2, old business online accounts will be deactivated.

NEW SERVICE: BUSINESS MOBILE CHECK DEPOSIT

As part of the Business Digital Banking upgrade, qualifying Business online users will now have access to Mobile Check Deposit through the HSFCU Mobile App. Qualifications and limits will vary. To learn more about making a Mobile Check Deposit, [Click Here](#) for our How-To Guide.

RE-ESTABLISHING BILL PAY, TRANSFERS AND OTHER SERVICES

Upon re-enrollment to Business Digital Banking, you will need to re-establish Bill Pay, scheduled transfers, Member-To-Member (M2M) Transfer codes, and Sub User roles/permissions. For more information on re-establishing these services, please reference the guides below.

- [How to Set Up Sub Users](#)
- [Bill Pay Guide](#)
- [How to Make a Mobile Check Deposit](#)
- [How to Set Up Internal Transfers](#)
- [How to Create an Member-To-Member \(M2M\) Code](#)

QUESTIONS?

If you have any questions about the Business Digital Banking upgrade, please visit the Digital Banking page on our website at www.HawaiiStateFCU.com/digital-banking or contact our Member Service Call Center at (808) 587-2700 or U.S. Toll-Free at (888) 586-1056.